

IMPROVE YOUR NEIGHBORHOOD TRANSIT STOP BY REQUESTING NEW AMENITIES.

For stops in need of updated amenities, repairs or special requests, we have an Amenity Request Program. Find out if your stop qualifies for an amenity upgrade by filling out this form. Once complete, mail this form to our Customer Experience Center.

CUSTOMER EXPERIENCE CENTER

33 N. High St.
Columbus, OH 43215

REQUESTOR INFORMATION

First Name

Last Name

Email Address

Phone Number

Address

TRANSIT STOP INFORMATION

COTA Transit Stop ID #

Two to four digit number located at the top of the transit stop sign.

Nearest Address or Intersection of the Stop

Direction of Travel for the Stop

Type of Amenity Requested (i.e., shelter, bench, etc.)

COTA's Development Team will review the stop location to see if it qualifies for and will support the requested placement. You will receive an official response in approximately 10-12 business days.

