



This Card Deck will provide an overview of COTA//Plus — an on-demand microtransit service that offers rides from point A to point B in designated zones.



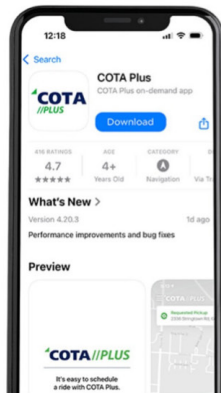
CARD 1 OF 9



COTA//Plus offers solutions to neighborhoods with mobility needs. COTA currently has three designated zones in Grove City, Westerville and the South Side.



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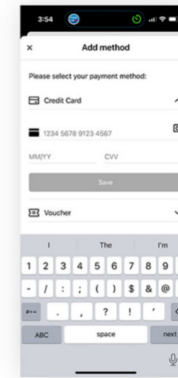
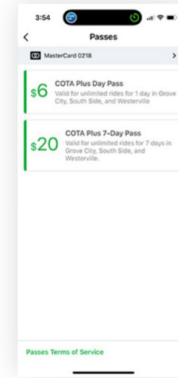


Schedule by
phone, contact
Customer Care at
614-308-4400

To access this service and request a ride, download the COTA//Plus app from the Apple Store or Google Play. For more information or to schedule by phone, contact Customer Care at 614-308-4400. You can also learn more about COTA//Plus at COTA.com/cotaplus. Typical wait time is usually less than 20 minutes.



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Base Fare: \$3/Ride
Day Pass: \$6
Weekly Pass: \$20
Connection to Transit Stop: No fare
C-pass, Student and Children Under 12:
No fare
Mainstream, Senior or Reduced Fare
Customers:
\$2/Ride
\$4/Day Pass
\$15/Weekly Pass

You can pay with a credit or debit card through the COTA//Plus app or over the phone.



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Grove City



Grove City Zone:
Monday-Friday: 5:30 a.m.-8 p.m.

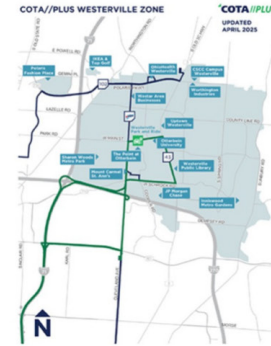
Connects to COTA Lines: 3 (Northwest/Harrisburg), 8 (Karl/S High/Parsons) and 61 (Grove City).

Includes service to: The Village of Urbancrest, Mt. Carmel Grove City, Grove City Town Center, South-Western Career Academy, Evans Center, SouthPark Industrial Area and more!



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Westerville



Westerville Zone:
Monday-Wednesday: 5:30 a.m.-8 p.m.
Thursday and Friday: 5:30 a.m.-11 p.m.

Connects to COTA Lines: 43 (Westerville), 102 (Polaris Pkwy/N High) and CMAX.

Includes service to: Otterbein University, Uptown Westerville, Mt. Carmel St. Ann's, OhioHealth Westerville, Polaris Fashion Place and more!



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South Side



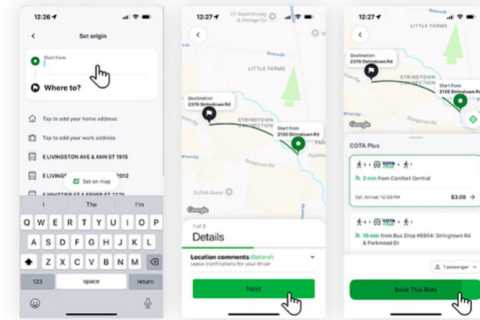
South Side Zone:
Seven Days a Week, 5:30 a.m.-8 p.m.

Connects to COTA Lines: 1 (Kenny/Livingston), 4 (Indianola/Lockbourne), 5 (W. 5th/Refugee), 8 (Karl/S High/Parsons), 11 (Bryden/Maize) and 22 (OSU/Rickenbacker).

Includes service to: German Village, the Brewery District, Nationwide Children's Hospital, Reeb Avenue Center, The Marion Franklin Community Recreation Center and more!



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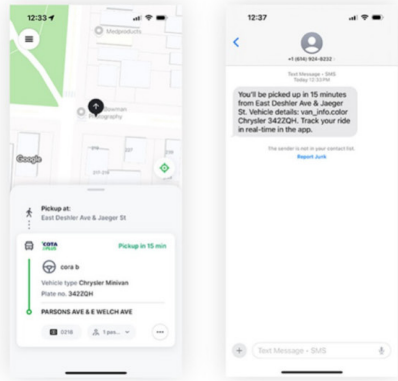


To schedule your trip in the app:

1. Select the number and type of passengers (adult, student, senior, etc.).
2. Enter your pickup and drop-off within the eligible COTA//Plus zone. The app will alert you if the location isn't eligible.
3. Add optional driver notes on the "Details" page (e.g., pickup instructions).
4. Review and tap "Next" to confirm your trip.



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Once you've scheduled and confirmed your trip using the COTA//Plus app, you can view your vehicle's location, estimated pickup time, the Operator's name and license number and receive real-time updates through the app and optional text messages. If you're scheduling by phone, you can request text message updates for your pickup.

