



MEETING: EXTERNAL STAKEHOLDER RELATIONS COMMITTEE

DATE: MONDAY, NOVEMBER 14, 2022

TIME: 9:00 AM - 10:30 AM

LOCATION: COTA – WG PORTER BOARDROOM

AGENDA

- 1. CALL TO ORDER**
- 2. ROLL CALL**
- 3. APPROVAL OF EXTERNAL STAKEHOLDER RELATIONS COMMITTEE MINUTES**
 - A. JULY 12, 2022 EXTERNAL STAKEHOLDER RELATIONS COMMITTEE MINUTES
- 4. NEW BUSINESS**
 - A. COTA’S PUBLIC POLICY AGENDA– PATRICK HARRIS, VP, EXTERNAL RELATIONS
 - RESOLUTION 2022-XX - ADOPTION OF THE 2023-2024 PUBLIC POLICY AGENDA
 - B. CUSTOMER VOICE/CUSTOMER CARE CENTER – STACEY BAER, CHIEF MARKETING & EXPERIENCE OFFICER
 - C. DBE SPEND UPDATE – MONICA JONES, CHIEF EQUITY OFFICER
 - D. CONFERENCE OF MINORITY TRANSPORTATION OFFICIALS – MONICA JONES, CHIEF EQUITY OFFICER
- 5. OTHER BUSINESS**
- 6. ADJOURNMENT**

External Stakeholder Relations Committee Members

Sean Mentel, Chair

Trudy Bartley

Timothy Skinner

Patrick Harris, Chief Staff Liaison

