

January 2025 Service Change

Public Information Meeting Recording 2024-12-05

0:00

A dot.

0:00

So we're going to go ahead and get started with the January 2025 Service Change Public Information Meeting.

0:09

It is Thursday, December 5th, 2024.

0:12

This meeting is being held in person at Dakota Board Room located at 33 N High St.

0:18

We're also streaming on Facebook Live and a recording of this public meeting will be posted on our website at coda.com following the meeting.

0:25

There will be time for questions and comments after the presentation.

0:28

If you're joining by Facebook Live, just submit your comments and questions via the comment box and please be considerate of meeting attendees and CODA staff.

0:37

You can always submit comments at coda.com/contact or call the Customer Care Center during their operating times at 614-228-1776.

0:52

We continue to recruit to increase our CODA service.

0:55

We've explored some creative ways to recruit and hire operators for the past couple years and since September 2023, we have been able to increase our service each trimester.

1:06

We're happy to announce we're going to improve increase service again in January.

1:10

CODA will continue to adjust transit schedules each trimester with the goal of adding more service hours.

COTA: Central Ohio Transit Authority

1:23

As we said, CODA is hiring.

1:25

Anyone interested in a rewarding career at CODA can learn more and apply@codacom.com/careers.

1:32

We have new competitive hourly wages including annual bonuses.

1:36

Comprehensive insurance with medical, dental, vision, health, flexible spending accounts HS as we also have retirement plans with Ohio Public Employees Retirement System also known as Oprah's and we have deferred compensation plan.

1:53

We have vacations, holiday and sick pay.

1:55

Full paid family leave for all full time and part time code employees Domestic partner benefits
Monthly students loan stipend After your six months we will pay \$100 a month towards your student loans if you have them.

2:08

We offer biometric screenings, fitness and Wellness reimbursement, as well as personal training and development, job advancement opportunities and an employee assistant program.

2:21

Our customers can now report safety or cleanliness concerns conveniently and anonymously to Coda Coda through our new messaging platform.

2:30

At Coda, providing smooth, comfortable ride to our customers is of our utmost importance and it this new tool helps customers with three easy options to report safety or cleaning issues by calling 6142287761776 or submitting a report online@codacom.com/report or scanning of the QR code posted throughout the coach directly to report a concern.

2:56

And of course, if there is an emergency, you should call 911.

3:02

A reminder that our voters in Central Ohio resoundingly approved Link Us Ohio's comprehensive transportation and growth initiative.

3:14

And thanks to that, we're ready to get to work on modernizing, expanding our transit system.

COTA: Central Ohio Transit Authority

3:19

So what is next?

3:20

Link US will allow us to significantly expand CODA services by 45%, ensuring fast, reliable options for everyone.

3:27

So over the next 25 years, you can expect 5 rapid transit lines, 8 new CODA plus zones, 14 new or improved transit lines, an increase in existing service with more frequency, 500 plus miles of sidewalks, bikeways and trails, and new and improved transit supportive infrastructure including transit centers, park and rides, shelters and more.

3:54

So we want to talk to you a little bit closer about that projected timeline.

3:57

Customers will begin seeing improvements next year, starting with improved frequency and expanded hours of operation to provide more late night service and transit support for 2nd and 3rd shift workers.

4:09

So by 2033, rapid transit lines are planned to be in operation.

4:14

That is the West Broad St.

4:15

corridor by 2028, E Main St.

4:18

corridor by 2029, the Northwest corridor by 20-30 and safer expanded sidewalks, bikeways and trails.

4:25

So by 20-30 we will have more than 150 miles a new sidewalks, bikeways and trails under construction are completed.

4:33

We are committed to the transparency and will provide regular progress updates throughout the years, throughout the year and throughout the years.

4:40

Follow our progress@coda.com/linkus And a reminder that this is a initiative that impacts every community in Central Ohio service area.

COTA: Central Ohio Transit Authority

4:53

That's all of Franklin County and parts of Delaware, Fairfield, Licking and Union Counties.

4:58

We are in 17 cities, 8 villages and 17 townships.

5:06

And let's go ahead and look at some of the changes you will see.

5:10

We're going to begin with a construction impact that will begin actually on Monday, December 16th, 2024.

5:17

And Kenny's going to talk a little bit about that.

5:19

Thank you, Jeff.

5:20

Good evening, everyone.

5:21

I will be going over some construction impacts and then also some service changes.

5:28

So first up we have a construction impact update on East Hudson St.

5:35

St.

5:36

improvements that have been completed.

5:39

These will affect lines 11 and 31 which they will return to using the new and improve Hudson St.

5:45

Starting Monday, December 16th, 2024, the long term detour to Weber Rd.

5:51

will end.

5:52

COTA: Central Ohio Transit Authority

To help inform riders, CODA will post bulletins at bus stops, play audio announcements on vehicles, publish commuter alerts, and promotes the change on social media.

6:04

Next, this is just a map showing the Line 11 returning back to Hudson St.

6:11

to East Hudson Street and this route will return back to Hudson Street on December 16th, 2024.

6:21

Here is another map showing Line 31 Hudson returning to Hudson Streets and it will start on December 16th, 2024.

6:33

This these maps will be available on our website at coda.com during the presentation.

6:44

Next I will go over some service changes and the following service adjustments will begin on Monday, January 6th, 2025.

6:54

I'm looking at the workforce outlook for January 25.

6:58

Coda's growing team of transit operators made it possible to increase service for our community.

7:02

And September 2024, as we continue to hire our expanded workforce, we'll support an additional service increase in January 2025.

7:13

Public input helped Coda prioritize the improvements that will be made in January 2025 and feedback we received from you all today will be considered for future service changes.

7:26

Now I will go over some schedule adjustments.

7:28

The lines that you see on the screen before you, lines 45789101121313372 and Cmax will all receive minor schedule adjustments on weekdays, Saturdays and or Sundays.

7:49

This will help improve on time performance.

7:56

Now I will go over final service increases.

COTA: Central Ohio Transit Authority

7:59

The following changes are thanks to Coda's growing workforce.

8:03

So a service increase for January 2025 is C Max.

8:08

Currently, it operates 15 minutes on weekdays, on Saturdays, every 20 minutes Sundays, every 30.

8:15

Changes to this line.

8:17

It will operate every 15 minutes on Saturdays and Sundays as well due to growing ridership and customer requests.

8:25

Also our highest weekend productivity line looking at some route changes.

8:35

So Coda's changing how several lines will travel through downtown Columbus and returning service to Hudson Street that we already mentioned, but we'll we'll highlight it again here.

8:47

So lines 3478910117274.

8:55

Currently in downtown Columbus, Coda operates one way northbound on N Front St.

9:01

with one way southbound service using Marconi Blvd.

9:06

Changes to these lines CODA will operate in both directions on N Front St.

9:11

and downtown Columbus.

9:12

Service on Marconi Blvd.

9:14

will be discontinued.

COTA: Central Ohio Transit Authority

9:16

Some bus stop and Sunday and late night lineup locations will change.

9:22

Rationale for these changes Using more direct routes through downtown after a City of Columbus converts N Front St.

9:31

To 2A traffic and again just highlighting lines 11 Brighton and Maze line 31 Hudson just returning to East Hudson St.

9:43

because of their St.

9:44

improvements have been completed.

9:46

That change will begin on December 16th, 2024.

9:51

And then yeah, look for that looking at new late night and Sunday lineup locations.

10:02

So because of the N Front St.

10:04

converting from one way to two way, there will be some lineup new lineup locations for lines one through 11 one O 2 and C Max that meet in downtown Columbus to provide transfer opportunities for for folks.

10:21

Buses will remain at these locations for 10 minutes as you can see on the screen.

10:27

We do have a map available online in the presentation.

10:32

And then also Monday through Friday, Friday 9:00 PM to 11:00 PM.

10:37

Saturday, 9:00 PM to 10:00 PM.

10:40

Sunday, 5:30 AM to 10:00 PM.

COTA: Central Ohio Transit Authority

10:43

You can also see our schedule brochures online for specific lineup times for each route.

10:53

Now I will go over some map alignment routings for some of the lines that will be impacted from the Front Street conversion.

11:03

So line 3 northbound will have no changes.

11:06

It will have the same stop for late night location at W Spring Street and N Front St.

11:14

Line 3 southbound Front Street alignment and new stop.

11:18

It'll head South on Front Street.

11:20

Make a stop at a new location at N Front St.

11:23

and West Lafayette and then turn left on Long St.

11:26

to resume its regular route.

11:28

It'll also have the same late night stop at East Long Street and N High St.

11:35

Line 4 will also have no changes to northbound Line 4.

11:40

It'll also continue to serve the same late night lineup location at Spring, Spring Street, Terminal Bay One Line 4, southbound Front Street alignment and new late night lineup location.

11:55

It will have the following route from W Spring Street will turn left onto N Front St.

12:01

and continue S past W Broad St.

COTA: Central Ohio Transit Authority

12:03

along the existing route.

12:05

There will also be a new stop added on N Front St.

12:08

and West Long Street.

12:10

It will serve.

12:11

The stop will also serve as a late night lineup location and then also E Spring Street and N High St.

12:18

Stop is not shown because it's closed during construction and again, these maps will be available on our website for your viewing.

12:28

Line 7 northbound has no changes.

12:30

It will continue to serve late night lineup location at Spring St.

12:34

Spring Street, Terminal Bay 3 Line 7 southbound Front St.

12:41

alignments.

12:43

This line will make a new stop at N Front St.

12:45

and West Long St.

12:47

The E Spring Street and N High St.

12:49

stop is not shown on this map due to its closed during construction.

12:57

Line 8 northbound has no changes.

COTA: Central Ohio Transit Authority

13:00

It'll also continue to serve the same late night lineup location at W Spring Street and N Front St.

13:09

Line 8 southbound Front Street alignment and new late night lineup location.

13:15

This line will head South from N Front St.

13:18

before turning left onto W Long St.

13:22

to continue its regular route.

13:24

This line will serve a new late night lineup location at West Long Street and N High St.

13:32

Line 9 northbound Front Street alignment and new late night lineup location.

13:37

It will head north from Front Street before turning right onto Long St.

13:41

to continue past I71.

13:44

This line will serve a new stop at West Long Street and N High St.

13:47

will also be a late night lineup location.

13:52

Line 9 southbound Front Street alignment and new late night lineup location.

13:57

It will travel through downtown Columbus heading West and Spring Street before turning left onto Front Street and then a new stop and late night lineup location will be added at N Front St.

14:09

and West Long St.

14:11

Please note that the bus stop at E Spring Street and N High St.

COTA: Central Ohio Transit Authority

14:14

is temporarily closed.

14:19

Line 10 eastbound new late night lineup location.

14:23

It will head east on Broad before turning left on High, then left onto Spring Street and to the new late night lineup location at Spring Spring Street.

14:32

Terminal Bay 4.

14:34

The bus will then turn right onto Wall Street, left onto Long St.

14:39

right onto High Street and left onto Broad Street to continue its regular route.

14:45

Line 10, westbound Front Street alignment and new late night lineup location.

14:51

It will head West on Broad, then right on High, left on Spring Street, left on Front Street to serve the new Late new late night lineup location at N Front St.

15:00

and West Long St.

15:03

After the lineup, the bus will turn right onto Broad to continue its regular route.

15:09

Line 11 northbound will have no changes, it will continue just have the same lineup location at West Long Street and N High St.

15:20

Line 11 southbound Front Street alignment and new late night lineup location will turn left under Front Street instead of continuing toward Marconi Blvd.

15:32

Stops on Marconi will no longer be served by Line 11.

15:36

A new southbound stop will be added at N Front St.

COTA: Central Ohio Transit Authority

15:39
and Long St.

15:40
which also serve as a late night lineup location.

15:47
Line 772 northbound will have no changes and will maintain its regular northbound route through downtown Columbus.

15:56
Line 72 southbound Front Street alignment and new stop and we'll head South from Front Street and then left onto Long.

16:03
A new stop will be added.

16:05
N Front and West Lafayette.

16:07
No existing stops will be removed for this line.

16:12
Line 74 northbound will have no changes.

16:14
It will continue its regular route.

16:17
Line 74 southbound, Front Street alignment and new stop, head South on Front Street and then left onto Long.

16:25
A new stop will be added at N Front and West Lafayette and no existing stops will be removed.

16:33
And now we'll enter our Q and A portion of the presentation.

16:36
Yeah, thank you.

16:37
In addition to those changes that are happening because of the Front Street two week conversion, we will have for the first week of the service change in January 6th.

COTA: Central Ohio Transit Authority

16:48

That first full week we will have extra staff out there helping people get to that to their UPS in the evening.

16:56

So we'll, we are mindful of the fact that that's a big change for some of our customers late at night.

17:03

So we'll make sure that we have folks out there helping people get to those new stops so they can get to their lineup.