



DISCOUNT FARES

Save 50% on
COTA bus fares



 **COTA**

Fall 2016

REDUCED FARES WITH A COTA DISCOUNT ID

- 1 **Apply and get your discount ID card** at the COTA Pass Sales Office, Monday-Friday, 9:00am-4:00pm
- 2 **Buy your Discount Passes** at the Pass Sales Office or a participating pass outlet
- 3 **Ride the bus** with your your discount ID AND Discount Pass or reduced fare



APPLY

Types of discount IDs and what is needed to apply

 614-228-4112 (*application questions*)

Senior

- Riders 65 years of age or older
- Photo ID & Proof of Age (Drivers License, State ID, or Birth Certificate)

Key

- Riders with disabilities
- Medicare card holders
- Qualified veterans (with VA disability minimum of 80%)
- All Applicants must provide **proof of disability***, Photo ID & verification of Social Security number

**proof of disability: Medicare Card, Social Security Disability Award Letter, VA Disability Award Letter (minimum 80% disability) or reduced fare application completed by licensed medical professional*

There is a \$10 fee for all lost or stolen ID cards.

TRAVEL ON COTA IS SAFE, AFFORDABLE, AND RELIABLE

ACCESSIBILITY

Fixed-Route bus features:

- Are ramp or lift-equipped to accommodate wheelchairs and other mobility devices
- Have a “kneeling function” which lowers the front of the bus for easier boarding
- Bus stops are announced and displayed onboard fixed-route buses, so you know the next bus stop
- Service animals are welcome
- Your Personal Care Attendant (PCA) boards free. Just show your valid COTA ID card marked “YES” for the PCA free ride.


MAINSTREAM SERVICE

Mainstream Service is available to those who have a disability that prevents them from using COTA's fixed-route service. This is a shared-ride public transportation service provided throughout COTA's fixed-route service area.

To request an application or for more information about Mainstream, contact:

COTA Mobility Services Department:

 paratransit@cota.com

 614-275-5828

BUY PASSES

Discount Passes can **never** be purchased directly on the bus. Discount Passes can **only** be purchased at the COTA Pass Sales Office or at participating pass outlets.

Discount Passes & Fares

Discount 31 DayPass	\$31.00 with Discount ID
Discount DayPass	\$2.25 with Discount ID
One-way	\$1.00 with Discount ID

Present Discount ID and buy your **Discount 31 DayPass** or **Discount DayPass** at:

▶ COTA's Pass Sales Office

33 N. High St.
Columbus, Ohio 43215

▶ **Kroger, Giant Eagle** (participating locations in Franklin County) and other designated pass outlets.

For a complete list of pass outlets visit **cota.com** or call (614) 228-1776.



RIDE THE BUS

To ride the bus with your **Discount ID card**:

- 1 **Swipe your Discount ID card** through the farebox and **deposit exact fare of \$1**
- OR**
- 2 **Swipe your Discount ID card** through the farebox and **then swipe your Discount 31 DayPass** or **Discount DayPass** through the farebox

WE MOVE US

We're committed to excellence, whether we're serving our customers, employees or taxpayers. We deliver quality transportation services and conduct business courteously, safely, ethically and reliably. And we demonstrate leadership that's fiscally responsible and environmentally conscientious. Because at the Central Ohio Transit Authority, while we move people—over 19 million trips in 2014 alone—it's really people that move us.

People like you.

 facebook.com/cotabus

 @COTAbus

COTA.com

33 N. High St., Columbus, Ohio 43215 614-228-1776

QUESTIONS

▶ COTA Customer Service (614) 228-1776

Call for assistance with:

- Bus stop locations and times
- Commendations/Comments
- Park & Ride locations
- Pass Outlets
- Timetables
- Trip planning

Customer Service Phone

Representatives are available:

- Monday-Friday, 6:00am-8:00pm
- Saturday and Sunday, 8:00am-6:00pm
- Holidays, 8:00am-5:00pm
(Closed Thanksgiving, Christmas & New Year's Day)

▶ Lost & Found (614) 228-4112

▶ TTY/TTD (614) 275-5878

▶ COTA Pass Sales Office

- Purchases tickets and passes
- Claim lost items

**33 N. High St.
Columbus, Ohio 43215**

Monday-Friday, 8:00am-5:00pm
Closed Saturday, Sunday and Holidays

▶ COTA Website cota.com